November 25, 2003

The Thomas Group 217 Montgomery Street, Suite 600 Syracuse, New York 13202 Phone (315) 426 - 8445 Fax (315) 426 - 8348 mlc@ TheThomasGroup.com

FCC Office of the Secretary 445 12th Street SW Washington, DC 20554

Re: Letter of Appeal

FRN 713111 & 713773 start date 02/04/2003 Emerson Board of Education

Application number: 280479 Billed Entity Number: 122909

CC Docket No. 02-6

Dear Sir or Madam:

In Funding Year 2001, Thomas Communications & Technologies, LLC (TC&T) finished the necessary paperwork for Emerson Board of Education, due to the quick departure of a school employee who was designated their E-rate processor. In the time between the departure and when TC&T took over, a Form 486 for the above mentioned application was not filed on time. TC&T would like to appeal the start date of the late Form 486 that was filed for the following reasons:

- 1. The individual in the district who was responsible for the processing of E-rate forms was terminated. When this person left, he did not give clear direction to the district what their next step in the E-rate process would be for this application. The position was abolished and the responsibility of filing E-rate forms was never re-assigned to any one individual.
- 2. The Form 471 application was filed on a timely basis, but because of priorities in the district e.g., school construction, referendum planning, budget development, negotiation, etc. and the numerous complexities of the program, the Form 486 deadline was missed.

We would appreciate your consideration to the granting of an appeal and changing the service start date on the Form 486 for Emerson Board of Education to July 1, 2001 for the completion of the program year.

Sincerely,

THOMAS COMMUNICATIONS & TECHNOLOGIES, LLC

Michelle L. Chemotti Production Manager of E-Rate Services

MLC:amz

Enclosure

[Addressee]
[Company/District]
[Date]
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